

ROCKFORD CORPORATION

JOB SUMMARY:

Rockford Corporation, located in Tempe Arizona, is the leading designer and manufacturer of high performance mobile audio products. We are looking to add a Network Administrator to join our Information Technologies team. This is a highly visible position in the company and we're looking for a good fit within the department and the organization. We offer a casual work environment and great benefits. Our employees are very passionate about their work and are encouraged to bring new ideas and creativity to their jobs.

JOB TITLE: Network Administrator

KEY RESPONSIBILITIES:

The Network Administrator will be responsible for the daily supervision and support of operations for the LAN, WAN, Hardware, Software, Virtual environments, and Telecommunication services. This position will also be responsible for the Help Desk which will require a focus on Customer Service. The Network Administrator will work together with management to understand their information technology needs and assist in setting IT policies, procedures, and planning the strategic direction for the IT infrastructure.

ESSENTIAL JOB FUNCTIONS:

- Improves and maintains hardware and software processes and supports critical business strategies by managing the development, installation, vendor selection, maintenance and repair of equipment.
- Assists in the creation, implementation, and maintenance of policies, procedures, and programs for ensuring the security and integrity of company data, information systems, and technology. Insures compliance with Rockford standards, as well as with local, state, and federal codes and ordinances.
- Supervises the day-to-day operations of the Help Desk. Documents, tracks, and monitors problems to ensure resolution in a timely manner.
- Responsible for the settings, configuration and maintenance of the LAN/WAN and related hardware/software. Troubleshoots network performance and assists in the creation and maintenance of our disaster recovery plan.
- Analyzes business and organizational issues and processes, providing alternatives and solutions for increasing efficiency and effectiveness, and enhancing inter-operability of the company.
- Insures deliveries of Services are achieved in compliance with pre-established specs, service levels, support metrics, and delivery roadmap.
- Represents the corporation in establishing improved programs for delivering high performance, cost effective infrastructure solutions in support of customers.
- Performs miscellaneous job-related duties as assigned.

JOB QUALIFICATIONS:

- Minimum 2 years of related experience with Microsoft Network and Desktop Technologies including but not limited to:
 - Group Policy
 - DHCP
 - DNS
 - Active Directory
 - Exchange Server
 - Windows Server Operating System (2008/2012)
 - Windows Operating Systems (Windows 7, Windows 10)

- Experience managing a Nimble storage solution including managing volumes, creating data stores, clones, and snapshots is required
- Experience managing VMware ESX servers, creating host servers virtual machines and VDI served by VMware View.
- Maintaining and troubleshooting Cisco Equipment such as Firewalls, switches, and wireless networks.
- Experience with the following technologies is a plus
 - Office 365
 - Cisco Call Manager
 - Sophos End Point Protection & Firewall
- Troubleshoot issues with Printers, Fax machines, and Copiers.
- Proven grasp of technology and industry standards.
- Knowledge and understanding of information architectural design principles, hardware topologies, and best practices.
- Work closely with other organizations on initiatives to support business growth. The position will be extremely visible and will interface with the Service and Support business.
- Work cooperatively and jointly to provide quality seamless services. Must be results oriented and deliver on commitments made. The ability to analyze and solve complex business issues.

Qualified applicants please send resume and cover letter to jobs@rockfordcorp.com.